



THE COMPLETE SOLUTION FOR YOUR BUILDING NEEDS

E : enquiries@randmwilliams.co.uk W : www.randmwilliams.co.uk

***“With over 30 years experience in the building and painting industry and a growing market share in the building maintenance sector, I have come to recognise that through every step of our development, the greatest asset to R&M Williams is our dedicated team of staff.*”**



Having taken over the family business from my father Ron Williams, I am committed to maintaining close working relationships established by myself and my father before me. We always go the extra mile to ensure that the reputation and quality of workmanship provided out by all R&M Williams' employees and associates is carried out to the highest possible standard.

As a customer centric organisation, the main focus of our business is customer care and satisfaction. Successfully partnering with other organisations enables us to time, plan and implement work more efficiently. We endeavor to effectively respond to the ever-changing needs of our customers, while building mutually profitable relationships and aim not only to meet expectations but to exceed them.

Our dedicated team of fully trained craftsmen coupled with our management structure mean that our culture is team based as opposed to hierarchical. All work is performed professionally, to the best value possible and with professionalism and respect for our clients. At R&M Williams I believe in involving all staff in any decisions related to changes in company policy. A happy and motivated team promotes higher productivity and as a result our customer care and quality are of a consistently high standard.

Health and safety is a key priority to R&M Williams. I am committed to providing a safe working environment for all employees, customers and clients through continuous training and awareness in health and safety issues.”

I have taken great pride in building on the reputation which R&M Williams has gained through years of sound business practice and professionalism. I look forward to seeing the company grow and enjoy the success we have seen in recent years through the hard work, determination and commitment to customer care shown by the team of staff”

Mark Williams
Managing Director

Working in conjunction with:



reg no. 25544



reg no. 2448



reg no. 193145



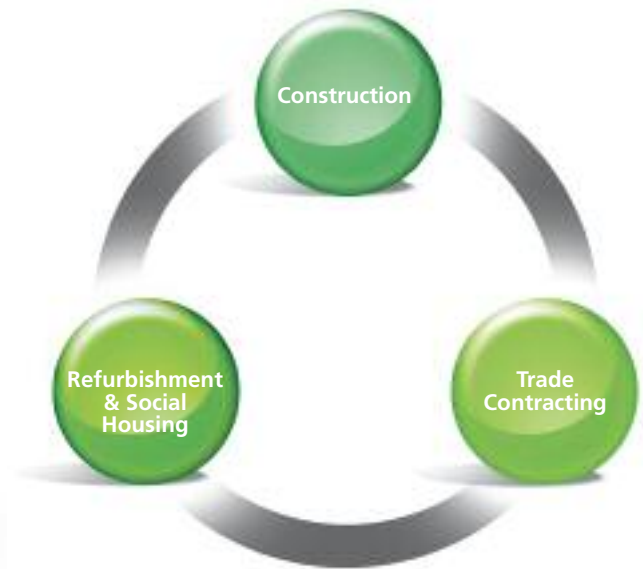
reg no. 26111



reg no. 1576430

Our Services

In the 30 years in which R&M Williams has been established we have gained a reputation for high standards of workmanship in the building and finishes industries. Providing construction, building maintenance (both planned and reactive) and trade contracting, we work via partnering arrangements, framework agreements or by providing our services as and when required. Our extensive portfolio of clients in both the public and private sector and high volume of repeat business are testament to the capabilities of the company.



Growth

R&M Williams takes pride in its growth over the past 45 years.

Established in 1965 by Ron Williams, the organisation has grown to a multi-million pounds business providing key services throughout the building and maintenance industry. Details of the past 6 years growth can be found below.

Turnover for R&M Williams (£millions)



Our performance in the construction industry has resulted in various awards from local authorities, industry groups and other contractors.

R&M Williams are recognised as one of the fastest growing businesses in Wales and were awarded The Western Mail Fast Growth 50 Award 2004, 2005 & 2006.





Other Awards include:-

Best Supplier 2006 (Painting & Decorating) – Wilmott Dixon

Best Supplier 2007 (Painting & Decorating) 2nd – Wilmott Dixon

Wales & West Safety Incident & Injury Free, Highly Commended 2006 – Laing O'Rourke Wales & West

“Building Control” Built in Quality Award Winner West Wales
Projects up to £1million - Mumbles Church Project



Building Control Quality Awards, Commercial Category for Rhondda
Cynon Taf, Highly Commended 2008 – Treorchy Medical Centre

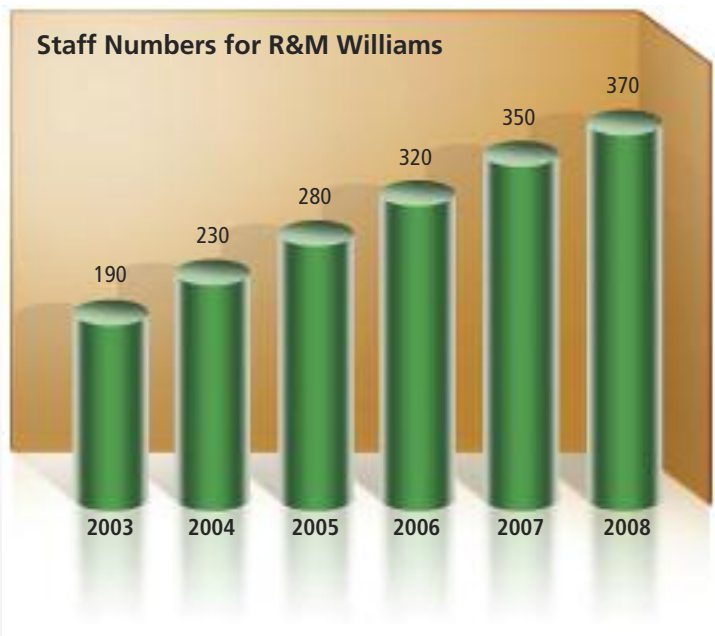


Our People

Our team are key to the success of our organisation and R&M Williams recognise that our main asset is our staff and the expertise they possess. All members of staff are encouraged to communicate with all levels of management which encourages a culture of creativity so ideas can be captured and implemented.

Reflecting the growth of the organisation, the number of employees has doubled in recent years.

Staff Numbers for R&M Williams



Local Labour

We pride ourselves in working in partnership to deliver services to local people through local labour.

We currently employ over 350 people with a variety of experience and skills including bricklayers, plasterers, carpenters, painters and decorators, roofers, electricians, plumbers and heating engineers. On a professional level we employ surveyors, a training officer and other technical staff. In addition to our directly employed labour we also operate a large list of approved subcontractors who we are able to call upon should the need arise.

We work with our clients to employ labour locally and have forged links with employment agencies retain and upskill the longterm unemployed.

Training

R&M Williams is committed to a well-planned and structured training programme.

Employees are encouraged to provide feedback on their training needs and internal training courses are provided for Health and Safety, First Aid and Plant and Manual Handling.

Health and Safety training is of paramount importance to R&M Williams. Over 90% of our direct labour force holds CSCS cards.

We work with other major construction groups on health and safety and construction skills training. We also have a policy of employing local young people on recognised CITB supported training apprenticeships.

Health and Safety

R&M Williams are committed to providing a safe working environment for our employees and subcontractors, whilst remaining vigilant of the general public at and near our sites.

We have developed a comprehensive safety policy, employ a full time Safety Officer and ensure all employees receive regular health and safety training. Over 90% of our operatives have successfully completed their health and safety tests, and are holders of CSCS cards. R&M Williams are a 'CHAS' registered (Contractors Health and Safety Assessment Scheme) and a member of the "Working Well Together Group" working with other construction companies to raise health and safety standards in the industry.

For a number of years we have worked with other major construction groups to implement various health and safety initiatives and have won numerous awards as a result.



Environmental

At R&M Williams we care about the impact of our operations on the environment. We adhere to a strict Environmental Policy and take active measures in key areas such as waste, energy and fuel consumption.

R&M Williams are committed to sound environmental practice through:-

Improving Waste Management.

Working in partnership with our Supply Chain Partner, we ensure that all our waste is separated prior to disposal, and then recycled. We are working in conjunction with all environmental partners to achieve a zero landfill by 2013.

Locally Purchase Materials.

Working with national builders merchants enables us to do this and where practicable local materials are also used.

Reducing Energy Consumption.

We promote through the company the importance of the reduction of energy consumption and materials harmful to the environment both in our offices and on our sites.

Sourcing Alternative Fuels.

With a fleet of over 150 vehicles, to assist in lowering air pollution more than 50% of our vehicles use LPG or are hybrid vehicles with a rolling program of only purchasing LPG or hybrid vehicles on fleet replacement.

Working with our Suppliers.

We work closely with our suppliers to actively encourage them to adopt sound environmental practices.

Maintaining our exemplary Environmental Record.

To date we have had Zero prosecutions relating to environmental incidents.

We are currently working towards ISO14001 accreditation for environmental management systems and have recently achieved Green Dragon Level 2 accreditation.



R&M Williams Ltd Head Office
West Point Industrial Estate
Penarth Road
Cardiff
CF11 8JQ
Tel: 0845 6347377